

一、 Please select the right term in the bottom as the answer to the following 20 questions. (60%) (3% each)

01. The process of managing the sequence of activities and information along the entire value chain.
02. _____ is an exemption from serving in an office, or performing duties which the law generally requires other citizens to perform.
03. A term used to describe when a manager is out in the work area interacting directly with employees.
04. The degree to which lower-level employees provide input or actually make decisions.
05. _____ is the process by which a person acquires nationality after birth and becomes entitled to the privileges of citizenship.
06. A business's intention, beyond its legal and economic obligations, to do the right things and act in ways that are good for society.
07. _____ is the process of transnational integration arising from the interchange of world views, ideas, products and culture etc.
08. A process of influencing a group to achieve goals.
09. _____ is the process of referring to the electorate for approval of a law passed by the legislature.
10. An employee's general attitude toward his or her job.
11. Group whose members work intensely on a specific, individual and mutual accountability, and complementary skills.
12. _____ was an artistic, literary and intellectual movement that originated in Europe and reached its peak in the period from 1800 to 1850.
13. _____ refers to those policies and programs required by laws designated to remedy discriminatory practices against minority groups such as colored race and physical disabilities etc.
14. The search for the best practices among competitors or non-competitors that lead to their superior performance.
15. An _____ is an alien coming into the country for purposes of permanent residence.
16. _____ is a monotheistic religion based on the life and oral teaching of Jesus as presented in the New Testament.
17. Creating or changing an organization's structure.
18. _____ is a philosophical tradition which considers thought to be a product of the interaction between organism and environment.
19. Taking creative ideas and turning them into useful products or work methods.
20. _____ is a collection of ideologies and movements which aims to defend the equal rights for women.

A	Immunity	B	Innovation
C	Management by walking around	D	Decentralization
E	Value chain management	F	Organizational design
G	Naturalization	H	Immigrant
I	Globalization	J	Pragmatism
K	Social responsibility	L	Work teams
M	Referendum	N	Job satisfaction
O	Romanticism	P	Benchmarking
Q	Affirmative actions	R	Leadership
S	Christianity	T	Feminism

二、Please answer the following questions in 200-300 words. (40%)

A French weekly Charlie Hebdo was attacked recently by Islamic terrorists in an act of vengeance for the weekly's publication of potentially offensive caricatures of the Muslim prophet Muhammad. In the wake of the attack, millions of people took to the street to join a "Je Suis Charlie" rally in support of the right to free speech, among them were several leaders of the western world. Please comment on 1). the publication of the satirical cartoons of the Muslim prophet, 2). the terrorist attack, and 3). the march, based on your observation of cultural difference between the Muslim world and the West, your understanding of freedom of speech, and your reflection on global media representation.